

AUTOMATION COMMITTEE

April 14, 2020

10:00 a.m.

Via Teams- The public may participate using the link below:

<https://tinyurl.com/wfnhxgn>

AGENDA

- I. Call to Order**
- II. Roll Call and Introductions**
- III. Adoption of Agenda**
- IV. Comments from the Public**
- V. Approval of Minutes of January 22, 2020 (Attachment 1)**
- VI. Projects for Discussion & Action**
 - a. COVID-19 closing and re-opening discussion – Wymer**
 - b. Self-Registration Policy – Wymer (Attachment 2)**
 - c. Status Report on projects – Nelson/Wymer**
- VII. Set date and Agenda building for next meeting, tentatively May 27, 2020 via Teams**
- VIII. Announcements**
- IX. Adjournment**

In accordance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact Chris Wymer at 559-600-6256 no later than Monday, April 13, 2020 at 10am.

The disclosable public records related to this agenda are available for public inspection at:
Fresno County Public Library, Business Office
2420 Mariposa Street
Fresno, CA 93721

Automation Committee Meeting
January 22, 2020
Via Skype
DRAFT Minutes

Present:

Rebecca Adams, Faythe Arredondo, Smruti Deshpande, Yvonne Galvan, Dani Haas, Mary Jo Lawrence, Brian Martin, Kristie Pratt, Mollie Roache, and Mary Ellen Tyckoson (chair)

Excused: Tony Arellano

Also Present: Kevin Nelson, Chris Wymer, Nathan Vosburg

- I. The meeting was called to order at 10:03 AM by Mary Ellen Tyckoson.
- II. Roll call was conducted.
- III. Adoption of Agenda – The agenda was adopted as distributed.
- IV. Comments from the Public - None.
- V. The minutes of November 20, 2019 were approved as distributed.
- VI. Projects for Discussion and Action

a. Enterprise Mobile Template – Wymer

Wymer demonstrated the work so far on configuring Enterprise for display/navigation on mobile devices. Because of the screen real estate limits, top navigation like account login is in a hamburger menu and some links on regular Enterprise have been styled as buttons. To reduce scrolling, he also added a widget to check the length of a bib display and shorten the long ones adding a “more info” button. The Syndetics Unbound content is mostly there. Chris is working with Nathan Boyer on further styling of the holdings display.

b. Patron account details displayed/editable in Enterprise– Wymer

Wymer shared the available pieces of patron information that can be displayed and potentially edited by a user logged in to Enterprise. After discussion it was decided as follows:

- Library - display
- Name – display
- Address – display
- Phones – display and edit
- Email address and email name – display and edit
- Creation, last CKO, and card expiration dates – display
- lifetime checkout count - display

d. Status report on projects – Nelson/Wymer/Tyckoson

Nelson discussed the CENIC bids. The PC order arrived, and most members have picked up their shipment or arranged for transfer.

Wymer had no further items.

Tyckoson noted that we've had some problems with the mid-day SMS notice generation. She thinks she's fixed the problem and we're monitoring it. It doesn't affect the regular overnight SMS batch creation, just the ones that were generated during the day to pick up hold notices the day of the hold.

Tyckoson also noted that Administrative Council approved shifting CLSA money that was potentially for Omeka support to getting a base level system-wide self-registered e-card set up. If the State Library approves that shift, we may need an out of cycle Automation Committee meeting (via Skype) to work out some details.

VII. The next Automation Committee meeting will be March 25, 2020 at Tulare Public.

VIII. Announcements – No announcements

There being no further business the meeting was adjourned at 10:56 a.m.

Automation Committee – April 14, 2020

Attachment 2 – Self-Registration

We will have a single self-registration form that will be used by all the libraries, which means all SJVLS member libraries need to agree to use the same settings. QUIPU's eCARD will check for duplicate accounts using our existing duplicate borrower policy, check the validity of email addresses and mailing addresses, and assign a borrower type based on their home address. Assigning borrower types is included in the base cost of the service.

Being able to assign borrower type means we can use eCARD as pre-registration for borrowers and provide them access to system-wide, as well as jurisdiction specific e-Resources.

Providing self-registration for adults ages 18 and older will be straight forward, and because of child internet safety laws we cannot sign up children under the age of 13. Differences in policies for patrons ages 13-17 throughout SJVLS requires this committee to agree a common criteria for young adult self-registration. Possible options include:

- Only allow self-registration for patrons 18+.
 - Each jurisdiction would get one new adult self-registration borrower type.
 - When converting to a full card, library staff would need to check the patron's ID and the patron would need to provide proof of their mailing address.
- Allow self-registration for patrons ages 18 and older, and ages 13-17 without requiring a parent/guardian.
 - Each jurisdiction would get two new self-registration borrower types, one adult and one young adult.
 - Converting young adult cards to full cards would depend on the local member's policy for registering young adult patrons.

Another advantage of assigning jurisdiction specific borrower types is we can allow each member to establish their own policy for the expiration date of their self-registered patrons.

The eCARD service is an HTML form that is embedded in the library's web site. SJVLS will host the form on sjvls.org and provide a URL for libraries to direct patrons to sign up. In the future we can investigate including the self-registration form on member's Enterprise profiles, and allowing members to embed it in their secure websites.